

Terms of Use of The Socket Services

The Socket Services are provided by FRENZ COMPANY LIMITED, with registered office at 37/74 Damrong Road, Talat Yai Sub-district, Mueang Phuket District, Phuket Province, Thailand, formed under the laws of the Kingdom of Thailand, Company Registration / Tax Identification Number: 0835567027390, EIN: 03481417. The official website of the Service is <https://vpn-socket.org>.

General Provisions

1. These Terms of Use define the conditions under which The Socket Services are rendered to YOU (the User) to provide unrestricted access to different global Internet resources.
2. By starting to use the Services, you must agree to these Terms of Use in their entirety. If you do not agree with any of the provisions of these Terms of Use, you should not start or continue using the Services.
3. The description of the Services is contained in the Contract you have signed with The Socket.
4. Activation of Services and provision of technical support are available at <https://vpn-socket.org>.

Personal Data Processing

5. The Socket shall process only the data made available by you in connection with the use of Services (when it is necessary for the performance of the contractual obligations, and when it is necessary to fulfil the legal obligations incumbent of The Socket).
6. No other personal data shall be processed by The Socket, unless previously agreed with you and for processing of which you give your explicit consent.
7. Further details of processing personal data by The Socket are available at <https://vpn-socket.org/Privacy.pdf>

Responsibility

8. You shall not be entitled to use the Services directly or indirectly for purposes which are prohibited by applicable law or by virtue of a law in your jurisdiction. In particular, you shall not be entitled to directly or indirectly use the Services in such a way that content is made available or disseminated which:

- a) glorifies violence,
- b) is racist,
- c) is discriminatory with regard to religion, ideology, sexual orientation or identity, race or ethnic origin, gender or disabilities, or
- d) is pornographic; or

which is suitable or intended to:

- e) interfere with the data processing of another person, in particular to unlawfully delete, suppress, render unusable or modify the data of another person,
- f) destroy, damage, render unusable, remove or modify a data processing equipment of another person or parts thereof, or
- g) send data, in particular spam messages or other materially undesirable data, to a third party by automated means without the consent of the third party, even if this is not

prohibited by the law applicable to the third party.

9. Furthermore, you shall not be entitled to use the Services directly or indirectly in such a way that
 - a) any intellectual property rights of any persons are violated, e.g. by using torrent technologies or downloading, distributing and/or stored without permission of the copyright owner,
 - b) any illegal activities, such as piracy, fraud, hacking and similar or other punishable by law are made possible, as well as such activities as cyberbullying, harassment and hate speech.
 - c) any malicious software like computer viruses, trojans, spyware etc is downloaded, distributed and/or stored,
 - d) the privacy of other persons is invaded, including monitoring and/or recording online activities of other persons without their consent.
10. You must be an adult or reach an appropriate age to use the Services as required by applicable law.
11. The limit of your usage of the Internet traffic will be 100 GB per month, starting from the first day of the activation of Services. You will be notified in advance if your limit is about to be reached.
12. The Socket shall not bear any obligations or responsibilities not expressly provided for in the Contract you have signed. In particular, we shall not be responsible for any damage caused by the use of the Services, including loss of date, income, or business reputation.

Amendments to the Terms of Use

13. Certain amendments might be introduced into these Terms of Use. The latest (current) version of the Terms of Use is always available at: <https://vpn-socket.org/Terms.pdf>

Billing and Subscription Terms

14. Subscription Policy. By purchasing a subscription to The Socket Services, you expressly acknowledge and agree that:
15. (a) The Socket (or our third-party payment processor) is authorized to charge you a recurring subscription fee at the then-current rate;
16. (b) Your subscription will automatically renew at the end of each billing cycle (e.g., monthly, quarterly, or annually) unless you cancel it;
17. (c) You accept responsibility for all recurring charges prior to cancellation.
18. Pricing and Currency. All prices for the Services are specified at <https://vpn-socket.org>. Prices are subject to change; however, any price changes will apply to the next billing period, and you will be notified at least 14 days in advance via the contact methods provided.
19. Payment Method. You must provide a valid payment method. If your primary payment method fails or is expired, you authorize us to attempt to charge any other payment method associated with your account. If payment is not successfully settled, we reserve the right to suspend your access to the Services until a valid payment is processed.
20. Cancellation Procedure. You may cancel your subscription at any time. To prevent the next scheduled charge, you must cancel the subscription at least 24 hours before the renewal date. Cancellation can be performed:

21. (a) Manually through your account settings at <https://vpn-socket.org>;
22. (b) By contacting our support team via <https://vpn-socket.org> or via email (if applicable).
23. Upon cancellation, you will continue to have access to the Services until the end of your current paid billing period.
24. Refund Policy. Unless otherwise required by applicable law, all subscription fees are non-refundable. If you believe there has been an error in billing, please contact us via <https://vpn-socket.org> within 7 days of the transaction date to request a review.
25. Traffic Usage and Limits. As stated in Clause 11, the standard traffic limit is 100 GB per month. Exceeding this limit may result in temporary suspension of the Service until the start of the next billing cycle or the purchase of additional traffic, as defined in your specific plan.